Duke, Daphne

2003-333.C

216520

From:

Erskine, Randy H.

Sent:

Tuesday, April 28, 2009 8:57 AM

To:

Duke, Daphne

Subject:

FW: CF SC-CCO CLEC Service Quality Quarterly Rpt 1st Quarterly

Attachments:

CF SC-CCO CLEC Service Quality Quarterly Rpt 1Q09 (2).doc; CF SC-CCO CLEC Service

Quality Quarterly Rpt 1Q09 NP.doc

From: Tyler, Terrance M [mailto:Terrance.Tyler@chartercom.com]

Sent: Monday, April 27, 2009 3:31 PM

To: tallen@regstaff.sc.gov

Cc: Erskine, Randy H.; Tyler, Terrance M

Subject: CF SC-CCO CLEC Service Quality Quarterly Rpt 1st Quarterly

As required by R. 103-614, 618, 619, 661 and 663 attached is the Non-Proprietary and Confidential versions of the 1st Quarter 2009 report for Charter Fiberlink SC-CCO, LLC. If you have any questions regarding this reporting please contact me directly at the number listed below or via email.

Thanks

Terrance M. Tyler Regulatory Specialist Charter Communications 12405 Powerscourt Dr. St. Louis MO 63131 314-543-2437 Office 314-288-3555 Fax

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NON-PROPRIETARY

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY NAME QUARTER / YEAR	Charter Fiberlink SC-CCO, LLC 1st Q / 2009
Month:	<u>Jan</u> <u>Feb</u> <u>March</u>
Number of Customer Access Lines	
Trouble Reports / Access Line (%)	%%%
Customer Out of Service Clearing Times (%)	%%%
New Installs Completed w/in 5 Days (%)	%%%
Commitments Fulfilled (%)	%%%
Comments / Explanations:	
Person Making Report / Contact Information: <u>Betty J. Sanders, Director Regulatory</u> <u>Affairs, email: CFL.Regulatory@chartercom.com, ph: 314-288-3259, fax: 314-288-3555</u>	